

How to create a PBv12 License File

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IPv4 address = 10.23.18.25 <--- to find: CMD>ipconfig /all

Physical address = 005056AC040E <--- to find: CMD>ipconfig /all

Volume serial disk = 1C171448 <--- to find: CMD> vol C: (remove the dash)

Computer name = OTHISISMYPC <--- to find: Computer -> Properties

Full computer name = OTHISISMYPC.workcorp.com <--- to find: Computer -> Properties

LaunchPad = launchpad.support.sap.com

SAP Customer ID = S0011111111

Password = YourSybasePassword

----- Creating a license key -----

Go to: <https://launchpad.support.sap.com/>

Password: YourSybasePassword

1) From MY HOME, click on the "License Keys" tile

2) Set filters: Customer = YourCustomerNumber (should already be listed)
Product = Sybase
Installation Number = YourInstallNumber

or select the installation number directly in the bottom field:

YourInstallNumber

3) Click on SAP PowerBuilder v12.6

4) If required, check in the old license file

On the bottom right, find the blue "EDIT" button and click it.

5) The data should be correct on the EDIT SYSTEM DETAILS window.

Click Continue.

6) On "3-Details" page, click the GENERATE button ->

Primary usage

Served License

Quantity = 1

Host Name = OTHISISMYPC.workcorp.com
Host ID = DISK_SERIAL_NUM=1C171448 <--- c:> vol c:
<leave the port #s blank> -> click GENERATE

- > scroll down and find the license you just created
- > above the license created click DOWNLOAD, then DOWNLOAD again
- > save into the LICENSES folder under C - SYSAM

7) Exit SAP Launchpad

SYSAM

- 1) Ensure that the SYSAM server is installed.
After it's been installed, copy the IPV4 and IPV5 folders back into
C:\sybase\SYSAM\SYSAM-2_0\bin

Then replace the LMGRD.EXE file in the BIN folder with the same file from the IPV6 folder.

- 2) Go to: C:\sybase\SYSAM\SYSAM-2_0\bin
run LMTOOLS.EXE

Page 1 = Service License File - select "Configuration using services"
Page 4 = Stop/Reread - click Reread License File

PowerBuilder

1. On a remotely accessed VM, restart the SYSAM service.
Alternate licenses are always stand-alone and do not use SySAM.
2. Restart Powerbuilder
3. Tools > Update License > Standalone Seat - Served or Continue with the pop-up wizard
4. Give the IP Address of the license server where it is installed in the
"Computer Name of the License Server"
5. Then Finish.
6. Restart Powerbuilder > Help > About Powerbuilder > Status should be valid

7. If step #6 fails, then
- a) Go to:
C:\Documents and Settings\<your user name>\Local Settings\Application Data\Sybase\PowerBuilder
- 11.5 and look for the pb.ini file
- b) Get into the pb.ini file, and add " LogSySAM=2" as a separate line under the [PB] section.
This will create a pb115_sysam.log file in the same directory as the pb.ini file.
This file can be used by the Sybase tech support people (1-792-2735, option 3, option 3)

- A. When you upgrade your version of PowerBuilder, you need to upgrade your LICENSE FILE:
- B. OPTIONAL: Add a new SYSTEM environment variable called LM_LICENSE_FILE (in all caps) and add the path and complete license file name as the value. Save.